



DASDrive Assistance *Extra*

Breakdown & Accident Assistance



Why you need DASDrive Assistance *Extra*

Standard cover

- Emergency roadside repairs
- Home breakdown
- Vehicle recovery
- Get-you-to-your-destination
- Emergency message service
- Vehicle hire costs
- Accommodation costs



Roadside Assistance for Breakdowns & Accidents

Includes Home Breakdown and get-you-to-your-destination service

DASDrive Assistance Extra cover is a peace-of-mind package for drivers in Ireland. If something goes wrong with your vehicle, just one phone call to DAS means that help is on the way.

Unlike many other breakdown policies, this policy will cover whoever is driving the vehicle in the event of a breakdown or accident.

Why this cover is vital

Most vehicles today have complicated engine management systems. When they go wrong, specialist knowledge is needed to repair them. DIY roadside repairs are an option only for the simplest of breakdowns.

Motorway recovery rates and minimum charges by garages can be very costly. Just one call-out fee will far exceed your premium for DASDrive Assistance Extra cover. What's more, it can be very difficult to find a breakdown service when you need it most. In contrast, DAS operators are on standby 24 hours a day, 365 days a year, alerting mobile units within minutes of your call. With cover in place, there are no emergency call-out charges and the first hour's labour at the roadside is free.



Policy Summary

Accredited operators

All agents we use to provide service to you under this policy have been vetted for their professionalism and compliance with quality standards.

We provide extensive and rapid access to suitable repairers where necessary. We are not tied to any single company or organisation. This gives us greater flexibility at times of peak demand, such as bank holidays, to get help to you as quickly as at other times.

No problem!

Although DAS cover is inexpensive, it is not restrictive. In addition to attending a breakdown or accident, we will help in many other ways.

Flat battery? We will jump-start your vehicle or charge the battery, as appropriate. **Puncture?** Call us to fit your serviceable spare.

The small print

Cars and car-derived vans are eligible for DASDrive Assistance Extra.



This policy summary provides key information about DASDrive Assistance Extra which you should read. **It does not contain the full terms and conditions of the policy, which can be found in the DASDrive Assistance Extra policy document. A full policy wording is available on request from your insurance adviser.** Unless otherwise agreed with the person who sells you this insurance, your cover will be valid for one year or until you have made six claims if this is sooner.

DASDrive Assistance Extra is an Assistance Insurance contract. It will assist you or anyone driving your vehicle with your permission if the insured vehicle is immobilised due to a breakdown, accident or attempted theft.

Features and benefits	Significant exclusions or limitations	Policy section
We will organise and provide emergency assistance as described below 24 hours a day 365 days a year if the vehicle you have insured with us breaks down.	Your vehicle must not weigh more than 3,500 kg gross vehicle mass. You are covered for a maximum of six breakdowns a year.	MEANING OF WORDS IN THIS POLICY, 4 VEHICLE COVER
Emergency roadside repairs and home breakdown We will select a contractor and arrange for them to attend the scene of the breakdown and, where possible, carry out emergency repairs to your vehicle.	Cover is limited to the contractor's call-out costs and up to one hour's labour.	ASSISTANCE SERVICES UNDER THIS POLICY 1 Emergency roadside assistance and home breakdown
Vehicle recovery We will take your vehicle and anyone in it to a suitable repairer or to your home if this is nearer. The policy covers the cost of this.	Cover applies if your vehicle cannot be repaired where you break down within one hour of our arrival. Recovery is to a single destination.	ASSISTANCE SERVICES UNDER THIS POLICY 2 Vehicle recovery

Features and benefits	Significant exclusions or limitations	Policy section
<p>Getting you to your destination We will arrange and pay either:</p> <ul style="list-style-type: none"> to transport you and your passengers to a destination; or for you to hire a vehicle for up to 48 hours while repairs are carried out on your vehicle; or to transport you and your passengers to a hotel and reimburse the cost of your overnight hotel accommodation. 	<p>Cover applies if your vehicle cannot be repaired on the same day as the breakdown and the vehicle has broken down away from your home.</p> <p>You and your passengers must all go to the same destination.</p> <p>A category A vehicle will be supplied. Replacement cars are subject to commercial hire criteria and must be returned to the pickup point.</p> <p>You will have to pay the hotel bill and claim reimbursement under your policy.</p> <p>The most you can claim for the cost of your transport to the hotel and your accommodation is €150 per breakdown.</p> <p>You must send all receipts in support of your claim.</p> <p>DAS will decide how best to help you.</p>	<p>ASSISTANCE SERVICES UNDER THIS POLICY</p> <p>3 Getting you to your destination (a) (b) and Condition 11 (c)</p> <p>Condition</p>
<p>Emergency Message Service When you contact us to report a breakdown claim you can ask us to pass on two messages to members of your family, friends or work colleagues.</p>		

Features and benefits	Significant exclusions or limitations	Policy section
	<p>We cannot accept claims:</p> <ul style="list-style-type: none"> within the first 48 hours of you taking out cover unless your DASDrive Assistance Extra policy is taken out at the same time as another agreement (such as your motor insurance policy); if you run out of oil, fuel or water; if your vehicle is unsafe or unroadworthy or has not been routinely serviced. <p>The cost of vehicle storage charges, parts, fuel or repair materials, replacement of broken windows or keys.</p> <p>Recovery of a vehicle that cannot be recovered by a standard recovery vehicle.</p> <p>You must stay with your vehicle until help arrives.</p> <p>Transport of any animal or livestock is at our discretion and your liability.</p>	<p>WHAT IS NOT COVERED BY THIS POLICY 1</p> <p>(and Conditions 3)</p> <p>WHAT IS NOT COVERED BY THIS POLICY 2</p> <p>7</p> <p>CONDITIONS 5</p> <p>8</p>
<p>Territorial Limit Republic of Ireland, the United Kingdom of Great Britain and Northern Ireland, the Isle of Man and Channel Islands.</p>		<p>MEANING OF WORDS 6</p>



Cancellation right

We hope you are happy with the cover this policy provides. However, you may cancel this policy at any time by telling the person who sells you this insurance. You can ask the person who sells you this insurance about getting a refund of premium if you cancel the policy.

Making a claim

In the event of a breakdown call our Motor Assistance helpline on **1890 670 670** or **0800 404 9206** and confirm your name; vehicle registration number or policy number; the make, model and colour of your vehicle; and the nature and location of the breakdown. Lines are open 24 hours a day, 365 days a year.

How to make a complaint

We will always try to give you a quality service. If you think we have let you down, please write to our Customer Relations Department at our Head Office address shown below.

Or you can phone us on **00 44 117 934 0066**
or email us at **customerrelations@das.co.uk**

Details of our internal complaint-handling procedures are available on request.

Head Office

**DAS Legal Expenses Insurance Company Limited,
DAS House, Quay Side, Temple Back, Bristol BS1 6NH
England**

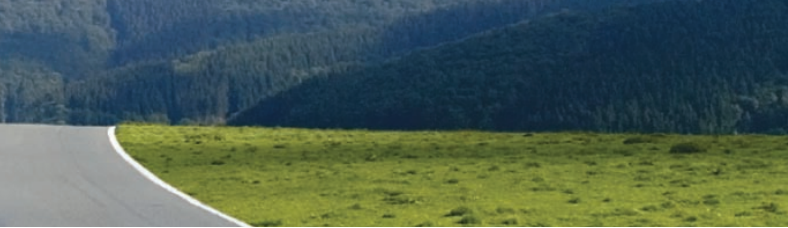
If you are still not happy with the response you receive, you have the right to ask the Financial Service Ombudsman's Bureau at 3rd Floor, Lincoln Place, Dublin 2 to review your case.

Why take DAS cover?

DAS is very experienced in providing help to motorists after accidents and breakdowns. Always at the forefront of technology, our assistance operation boasts some of the friendliest and best-trained helpline advisers.

How to contact us

Dial the DAS emergency number shown on your policy document from any phone, including mobiles. When using SOS phones on UK motorways, tell the police operator that your motoring organisation is DAS. We will need your location, car registration number and/or policy number. With DAS on your side, peace-of-mind motoring comes as standard.



How to arrange cover

Simply pay the premium (plus tax) which your insurance adviser tells you.

DAS Legal Expenses Insurance Company Limited
12 Duke Lane, Dublin 2
Tel: 01 670 7470 Fax: 01 670 7473

Cover underwritten by:

DAS Legal Expenses Insurance Company Limited
DAS House, Quay Side, Temple Back, Bristol BS1 6NH
England
Registered in England & Wales, company number 103274.

DAS Legal Expenses Insurance Company Limited is authorised and regulated by the Financial Services Authority and is subject to the Irish Financial Regulator's conduct of business rules and Consumer Protection Code. The regulatory system which applies in Ireland is different to that which applies in the UK.

www.das.ie

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Agent's Address